



# Transforming **LIVES** Through Healthcare

Corporate Social Responsibility Report  
FY 2024-25



Skilling



Public Health



Healthcare Research

## About Lal PathLabs Foundation

**Lal PathLabs Foundation is the CSR arm of Dr. Lal PathLabs Ltd and its subsidiary companies.**

The Foundation envisions building a healthy nation by enabling access to high-quality, preventive healthcare services. LPL Foundation contributes to healthcare and preventive healthcare services in the country by making an impact on the underprivileged section of our society. To achieve this, LPL Foundation is working with a focused approach, through its flagship programs consisting of Vocational Training and Skill Development in Healthcare. The purpose of the Foundation is to create a pool of certified healthcare workers to bridge the gap in the availability of qualified healthcare professionals and to provide sustainable

livelihood for unemployed youth in rural, remote and semi-urban areas of the country. Besides the flagship programs, the other focused, thematic area of the Foundation is Public Health which comprises of health education to school children, awareness generation and preventive healthcare services, capacity building of the community, linking them to government health services, adolescent healthcare, nutrition support to tuberculosis patients, geriatric care, water & sanitation and creating employment opportunities among the skilled, unemployed youth by upskilling the unskilled, in the rural and semi-urban areas.

# Strategic Framework & Objectives

## Vision

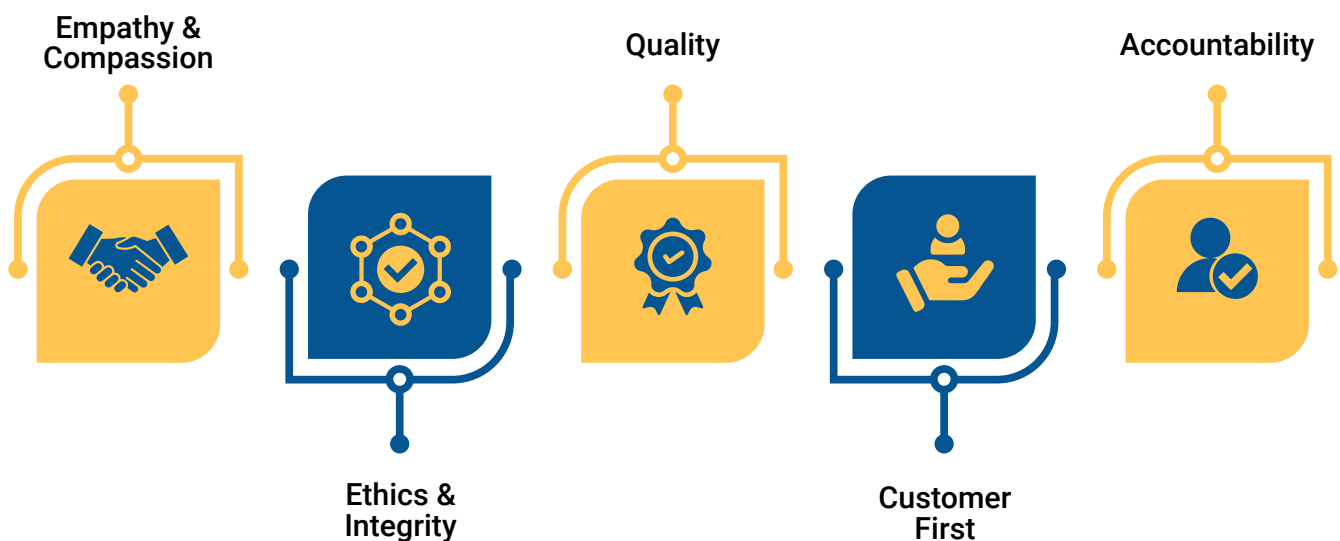
We envision to build a healthy nation and improving the lives of the community through high-quality and preventive healthcare initiatives.

## Mission

To ensure improved health and well-being of communities by promoting preventive healthcare and investing in programs, partnerships and ideas that spread awareness, take preventive action and diagnostic measures for the communities we serve. We work in the areas of preventive healthcare, adolescent healthcare, geriatric care, public healthcare initiatives, water & sanitation and creating employment opportunities in healthcare.

Additionally, Lal PathLabs Foundation shall endeavour to work closely with different stakeholders like NGOs, like-minded organisations and the Government to achieve the outlaid intents for the communities we serve.

## Values



## CSR Policy

At Dr Lal PathLabs, CSR is not simply an add-on charity-driven initiative but one that is based on a directive that the company must play an indispensable role alongside government, civil society and communities to solve complex development challenges of the country.

The Company believes in creating value for its stakeholders, including the underprivileged sections of the society, and enabling this segment to lead a life with dignity.

To achieve this, the Company continuously contributes towards building capacities and creating resources for the marginalised people in society.



Details of the policy can be downloaded at:

<https://media.lalpathlabs.com/csr/DLPL-CSR-Policy-June-21.pdf>

## CSR Strategy

LPL Foundation's CSR strategy's core lies in working towards a healthy nation by making available preventive healthcare services to the most marginalised segments including rural, poor, aged, and disabled members of the community across the country.

LPL Foundation disseminates knowledge and facilitates employment and capacity building of marginalised communities, helping them contribute to the healthcare delivery sector while they build their livelihood in the sector.

## CSR Tenets

Our CSR tenets spring forth from two pillars - Healthcare and Preventive Healthcare.

### Healthcare

- A healthy nation
- Skilling for employment in healthcare delivery
- Healthcare knowledge & technology to the marginalised

### Preventive Healthcare

- Education
- Preventive healthcare services and hygiene
- Connect community with healthcare service providers

## CSR Objectives

1

### Inclusive Growth

Inclusive growth through sustainable livelihood

2

### Quality Healthcare

Quality healthcare in rural & remote areas

3

### Spirit of Volunteering

Participate in community initiatives

## Beneficiary Profile



Unemployed youth



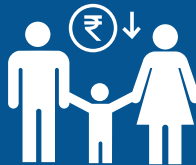
Persons with disabilities



Rural communities



Women, children, adolescents and senior citizens



Socially and economically marginalised communities

## CSR Thrust Areas

### Skilling

- Phlebotomist training for employment of youth.
- Provide quality diagnostic solutions in tier II & III areas.
- Establish service link between rural patients & service providers.
- Bridge the gap of availability of qualified paramedical staff in rural areas.



### Research

- Partnership with IIM-A for healthcare research.
- Set up a chair namely "Dr Lal PathLabs Chair in Healthcare".
- Create thought leadership in the diagnostic services & healthcare sector.



### Public Health

- Build awareness on healthcare & preventive healthcare in marginalised communities (rural remote/semi urban).
- Provide linkages for marginalised communities to government health and community programs.
- Work alongside government and communities for disease prevention.
- Ensure healthcare support to marginalised, underserved and specially abled members in rural areas.



### Others

- Program agility to address immediate needs of society.
- Support to special causes based on ad hoc needs.
- Work with government agencies in response to nation's call for interventions.



## CSR Milestones



## Transforming Lives Through Healthcare

## CSR Governance

### CSR Committee

(Hony) Brig. Dr. Arvind Lal  
Dr. Om Prakash Manchanda  
Mr. Arun Duggal

#### Chairman

**Member** (Till 31st March 2025)  
**Member**

### Management Team

(Hony) Brig. Dr. Arvind Lal  
Dr. Om Prakash Manchanda  
Mr. Manoj Garg

#### Chairman

**Managing Director**  
(Till 31st March 2025)

#### Group CHRO

### CSR Team

Mr. Rajesh Singh  
Mr. Pankaj Issar  
Mr. Ashish Dangar  
Ms. Shivani Tripathi

#### Head - CSR

**Dy. Manager - CSR**

**Dy. Manager - CSR**

**Asst. Manager - CSR**

**100%**  
Attendance



**2**

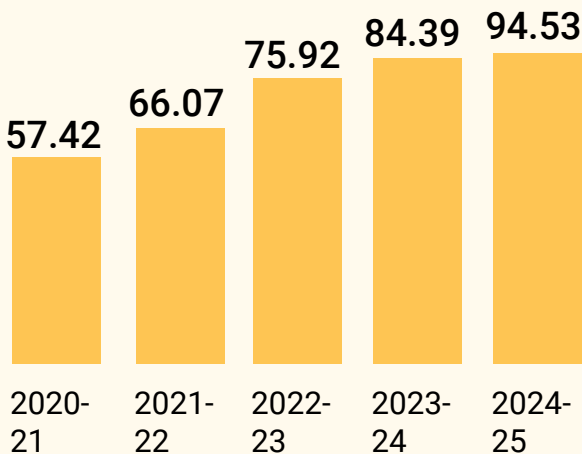
**No of CSR Committee meetings**



# CSR Dashboard

## Financial

₹ in Million



### CSR Spends - 2024-25

**94.53**  
CSR Budget  
₹ in Million

**94.53**  
Actual spends  
₹ in Million

### Spend Allocation

**78%**  
Skill building

**22%**  
Public Health  
& Others

## Skilling

### Phlebotomist training & placement

**2800+**

Phlebotomists certified  
in 2024-25

**10,000+**

Phlebotomists certified  
since inception

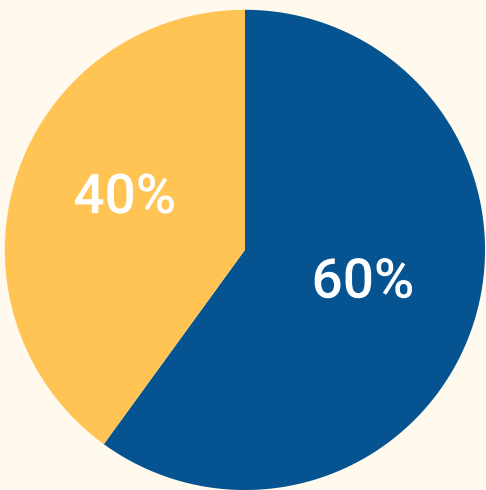
**2200+**

Phlebotomists placed  
in 2024-25

**8200+**

Phlebotomists placed  
since inception

### Candidate Diversity (Certification)



FY 2024-25

Men Women

**19**

Total Phlebotomists  
Training Centres



## Impact

**8.80 Million+**

Total Beneficiaries

**21+**

States &amp; UTs covered till date

**42+**

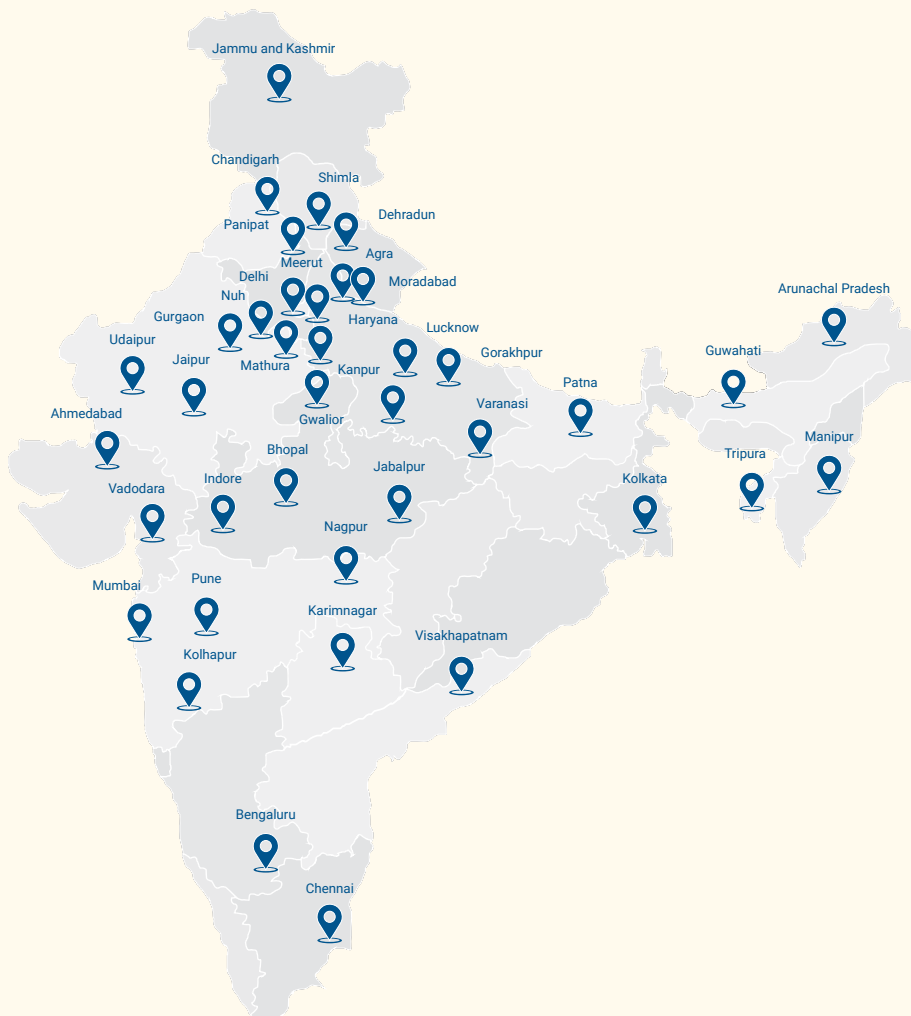
Locations reached till date

## Employee Volunteering

**7,975**Total  
volunteering  
manhours**550**No. of  
volunteers**1.33%**Per capita  
volunteering  
rate**14.5%**Volunteering  
rate

## Reach

Our footprints from 2018-2025

**42+**Locations  
Reached till date**21+**States & UTs  
covered till date**2.20 Million+**Direct beneficiaries  
reached**6.60 Million+**In-direct beneficiaries  
reached  
(Indirect beneficiaries  
calculation 1\*3)



# Management Messages ———+

## Transforming Lives Through Healthcare



### Message from the Chairman

“

*Our vision is deeply rooted in ensuring that healthcare is not just available but also equitable. We want to empower individuals and communities by leveraging technology, fostering skill development, and collaborating with stakeholders to make diagnostics a cornerstone of preventive healthcare.*

”

Diamonds get their sparkle only through rigorous cutting, chipping and polishing. This is how transformation happens, and this has indeed been the journey of Dr. Lal PathLabs through 75 years of glorious existence. We take a bow and stop to look back at the path we have taken - arduous, meticulous and stepping-up in time to the demands of technological advancements.

Today we have positioned ourselves as market leaders in the diagnostics services industry with several firsts to our credit. We also know that this is no time to sit back on our laurels as technological advancements continue to drive change. This has indeed given us the impetus to gallop

further ahead.

As we celebrate 75 years of excellence, we leverage this expertise to transform healthcare for the masses, especially the underprivileged people living in the semi-urban and the rural areas.

### Transforming Lives

Our vision is deeply rooted in ensuring that healthcare is not just available but also equitable. We want to empower individuals and communities by leveraging

technology, fostering skill development, and collaborating with stakeholders to make diagnostics a cornerstone of preventive healthcare.

Over the years, we have built technological and digital capabilities in diagnostic services which facilitate expanding access to quality diagnostic solutions to the interiors of the country. Better health infrastructure and trained manpower has helped transform the lives of people in tier two and tier three towns of the country.



### Our pillars of transformation through healthcare are:



Skill development through training and placement of phlebotomists.



Addressing disabilities & common public health needs including Non-Communicable Diseases (Diabetes, Hypertension, Cardiac diseases, Cancers, Strokes, Liver, Kidney, Lung diseases) & life-threatening infectious diseases like Tuberculosis.



Preventive healthcare through healthcare awareness among children and rural communities.



Thought leadership through healthcare research.

## Multi-pronged approach

We have taken a multi-pronged approach to healthcare delivery through our various programs- multiple beneficiary segments, multiple program delivery platforms, multi-

dimensional approach to healthcare delivery, to address the needs of marginalised people in remote locations.

## Alignment with Sustainable Development Goals



**1** Our Skilling segment trains, certifies and places phlebotomists across rural and urban health facilities.

**2** In terms of program delivery, LPL Foundation has successfully tapped its digital abilities to provide a wide range of programs under Public Health.

**3** With 75 years of expertise behind us, we have been able to institutionalise our knowledge and expertise. By tying up with IIM-Ahmedabad, we have created thought leadership in healthcare management through active research and studies.

**This ensures -**

- A.** Empowering youth in the rural and semi-urban regions with greater employability and financial independence.
- B.** They get to work closer to their homes which also facilitates female phlebotomists to join the healthcare industry.
- C.** Enhancing the efficiency of healthcare delivery by making diagnostics accessible in the rural areas where it is needed most.

**This includes among others,**

- A.** Telemedicine in the districts and villages which enables specialists to provide remote consultations, bridging geographical barriers and reducing turnaround times in healthcare delivery.
- B.** Leveraging existing therapies such as Ayush and native cures for small ailments.
- C.** Expanded net of pharmaceutical assistance for diseases such as cancer, kidney ailments, tuberculosis, etc.
- D.** Preventive care through awareness campaigns across regions and across beneficiary segments covering children, adults, women and specially abled.

**2,200+**

Phlebotomists certified  
& placed in 2024-25

**82%**

Placement  
rate

**₹378.33  
Million**

Spent on programs  
in the last 5 years

**10+**

Varied  
Programs

**2.20  
Million +**

Direct beneficiaries  
reached since  
inception

## Transformation Through Quality & Excellence

Real transformation is brought about with a structured, scientific, and data-driven approach. We have adopted technology-driven, sustainable operations with climate

change at its core..

We have been able to reduce our carbon footprint and strive to create awareness about it at every touch point.

**LPL Foundation's program management is focused on:**



### Collaborative Partnerships –

by working closely with government, local bodies, NGOs and healthcare institutions to maximise reach and effectiveness.



### Long-term sustainability –

creating self-sufficient models by investing in and leveraging community leadership and capacity-building.



### Preventive healthcare –

outreach initiatives to educate communities on preventive healthcare, empowering them to take proactive steps in managing their health.



### Impact Assessment and Continuous Improvement –

measuring the efficacy of our initiatives through structured third-party audits and refining our strategies for better outcomes.

## Looking Ahead: Transforming Lives Through a Healthier Future

**“As we move forward, our dedication to healthcare transformation remains steadfast. LPL Foundation believes in empowering individuals, uplifting communities, and shaping the future of healthcare in India.”**

This mission is ambitious, but with the unwavering support of our stakeholders, partners, and dedicated employees, we are confident that we can create a lasting impact.

We have created strong footprints thus far, but we recognise that there is more to be done in building a healthy nation. Together, we will continue to push boundaries, embrace sustainable practices, and work towards a future where healthcare is truly accessible for all.

I extend my heartfelt gratitude to everyone who has contributed to this mission – our partners, employees, and the communities we serve. Your support and belief in our vision is what drives us forward.

Thank you for being a part of this journey towards a healthier, more equitable India.

Yours sincerely,

(Hony) Brig Dr. Arvind Lal

Executive Chairman

## Expanding Healthcare to Transform Lives



### Message from the MD

“

*Our goal is bringing quality diagnostic services closer to those in need – the weaker sections in society and the economically challenged patients who desperately need care, especially when it comes to critical illnesses.*

”

At Lal PathLabs Foundation, our mission is to transform healthcare accessibility by bridging the gap in diagnostic services in rural and semi-urban India. Our flagship program focuses on phlebotomist training and placement, as well as innovative healthcare solutions, to address critical healthcare delivery challenges across the country.

The past few years have seen remarkable progress, driven by our commitment to equipping healthcare professionals, enhancing technology-driven solutions, and fostering sustainable community engagement. To strengthen this further, we initiated two new programs this year. The program ‘Strengthening Primary

Healthcare Delivery’ is designed to address gaps in accessing the public healthcare initiatives in rural areas. This will help bring technology-driven public healthcare closer to the communities and create greater awareness on preventive healthcare. The second new program aims to leverage sports talent among the marginalised students in schools and enhance their potential to shine in sporting events. About 25 students were identified to receive scholarships for training and assistance in sports.

This report highlights all other key initiatives, outcomes, and future direction, as we continue our journey towards improving lives through better healthcare access.

## How We Strengthen Healthcare Delivery in Rural India

LPL Foundation has taken a structured approach to strengthen healthcare delivery in rural India through three primary verticals.



### Skilling

- Bridge the gap in the need for skilled workers for delivering healthcare services in rural, remote and semi-urban areas.
- Provide skilling and enable employability for rural youth to serve as the last mile link in healthcare access in rural areas.



### Public Health

- Provide primary & secondary healthcare within the village clusters.
- Create healthcare awareness in the rural communities.
- Empower grassroots-level women to drive rural health.
- Affordable healthcare and chronic disease awareness among under-privileged segments.



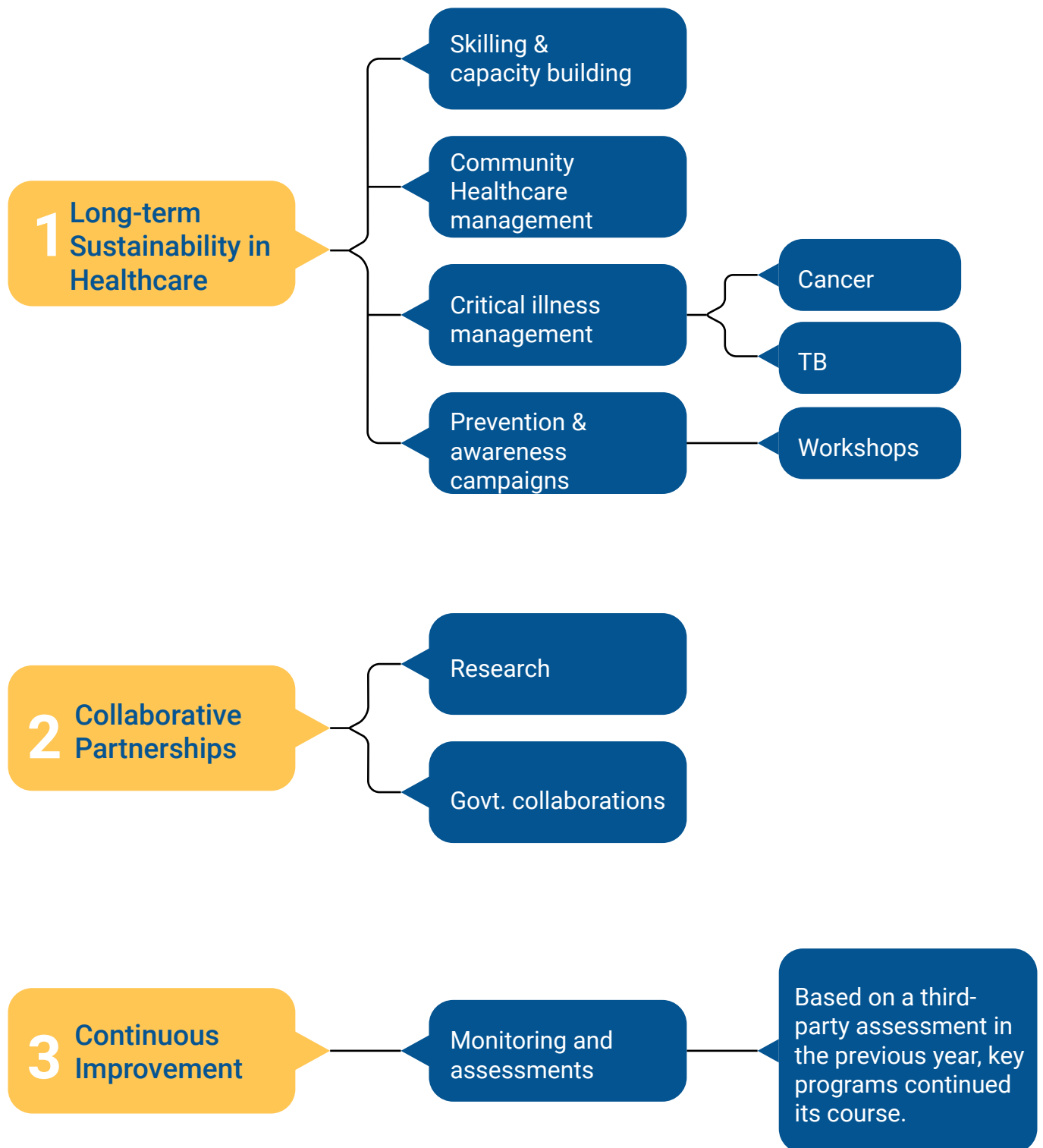
### Healthcare Research

- Creating new knowledge, thought leadership and research, specific to healthcare.
- Research to empower professionals across the healthcare value chain.
- Reduce the gap in the quality and delivery between public and private healthcare through scientific data management.

Going beyond, these three verticals, we consider ad hoc projects to address smaller beneficiary profiles or requirements for interventions such that key issues are addressed as the need arises.

This ensures LPL Foundation's programs are holistic and address pressing issues faced by the nation. This also provides us the bandwidth to rise to the call to action, supporting Government initiatives.

## Impact of Initiatives in 2024-25





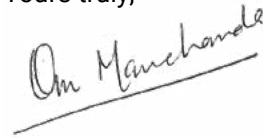
## Transforming Diagnostics Through Technology

### Where We Are Headed

We as a company, have completed 75 years and it has indeed been a joyful ride of growth and development for the organisation. We are determined to put all the knowledge gleaned into the betterment of our society and the nation at large. Yes, there is a lot more to do but I am sure we will do better, given the steadfast support we have from our employees, NGO partners and other stakeholders.

I sincerely thank them and seek their continued support, going forward. Together, we will continue to reach new milestones, embrace innovation, and build a healthier, more inclusive future for all.

Yours truly,



Om Manchanda  
Managing Director





# Program Management

## Program Overview

	Project name	Activity	Schedule VII listing
 <b>Skilling</b>	LPL Academy for Laboratory Medicine-Phlebotomist Training	Skill development & employability as phlebotomists	ii
	Comprehensive School Health Program (CSHP)	Health education for school children & their teachers	ii
 <b>Public Health</b>	Strengthening Primary Health Care Delivery	Strengthening the public health system by fostering collaboration with healthcare workers and community	i
	Nutritional Support to TB Patients (Ni-kshay Mitra)	Nutritional support to TB patients for TB eradication	i
	Arogya Resource Centre	Community health program, health awareness, preventive health services and capacity building	i
	Madhav Srushti	Renal disease -healthcare & preventive healthcare and dialysis in the marginalised community	i
	Comprehensive Menstrual Health Solution	Menstrual hygiene management in urban slums for girls and women	i
 <b>Healthcare Research</b>	Establishing a Professorial Chair in Healthcare	Research in Healthcare	ix
 <b>Others</b>	Scholarship for sports training and development	Promote sports and provide scholarships for training of talented and deserving students	vii

Location	Development sector(s)	Implementation
Lucknow, Gorakhpur, Varanasi, Meerut (UP), Jaipur, (Rajasthan), Rohini (Delhi), Indore, Gwalior (MP), Pune, Nagpur, Kolhapur (Maharashtra), Vizag (AP), Karimnagar (Telangana), Dehradun (Uttarakhand), Chandigarh (UT), Guwahati (Assam), Patna (Bihar), Kolkata (West Bengal), Bangalore (Karnataka)	Vocational Training in Health Care	B-ABLE Foundation and Lok Bharti Education Society
Delhi, NCR & Tri-city Chandigarh	Public Health	Child Eye
Sarojini Nagar, Lucknow	Public Health	DigiSwasthya Foundation
Nuh, Haryana	Public Health	Society for Participatory Integrated Development (SPID)
Kanpur, Agra & Mathura	Public Health	Arogya Foundation of India
Indore	Public Health	Sri Guruji Sewa Nyas
Mumbai	Women's Health	Grameen Pragati Foundation
Ahmedabad	Research (Healthcare)	IIM-Ahmedabad
Delhi	Promoting sports	Champa Devindra Dhingra Sports Trust



# Skilling

Flagship program



## LPL Academy for Laboratory Medicine – Phlebotomist Training

### Program Goal

- Bridge the gap in the need for skilled workers for delivering healthcare services in rural, remote and semi-urban areas.
- Provide skilling and enable employability for rural youth to serve as the last mile link in healthcare access in rural areas.

### Objective

Provide dignified and sustainable livelihood to the unemployed youth through rigorous training as phlebotomy technicians.

### Beneficiaries

Underprivileged, unemployed youth ages 18 years and above from rural, remote and semi-urban localities.

### Implementation partners

- B-ABLE Foundation
- Lok Bharti Education Society

## Program Overview

This is LPL Foundation's flagship program wherein it trains youth from rural areas as Phlebotomists, equipping them to serve as healthcare access points for underserved communities in rural and semi-urban regions.

The rationale for this program is to tap local talent to address the skill gap in the healthcare sector. Government sponsored insurance schemes and health centres have penetrated the tier 2 and tier-3 regions

but face the challenge skilled diagnostic professionals. On the other hand, youth in these regions lack job opportunities. Most medical interventions rely on diagnostic services, and the LPL Foundation's Skilling Program fits this gap perfectly.

The Academy for Laboratory Medicine currently operates in 19 centers across 11 states and 2 Union Territories, affiliated with the National Skill Development Corporation (NSDC) and certified by the Health Sector Skill Council (HSSC).



## Program Impact

### Skilling & Placement

10,000+

Certified till date

8,200+

Placements till date

2,800+

Certified in 2024-25

2,200+

Placements in 2024-25

82%

Placement success rate  
in 2024-25

### Diversity

FY 2024-25

60%

Female candidates  
trained & certified



40%

Male candidates  
trained & certified

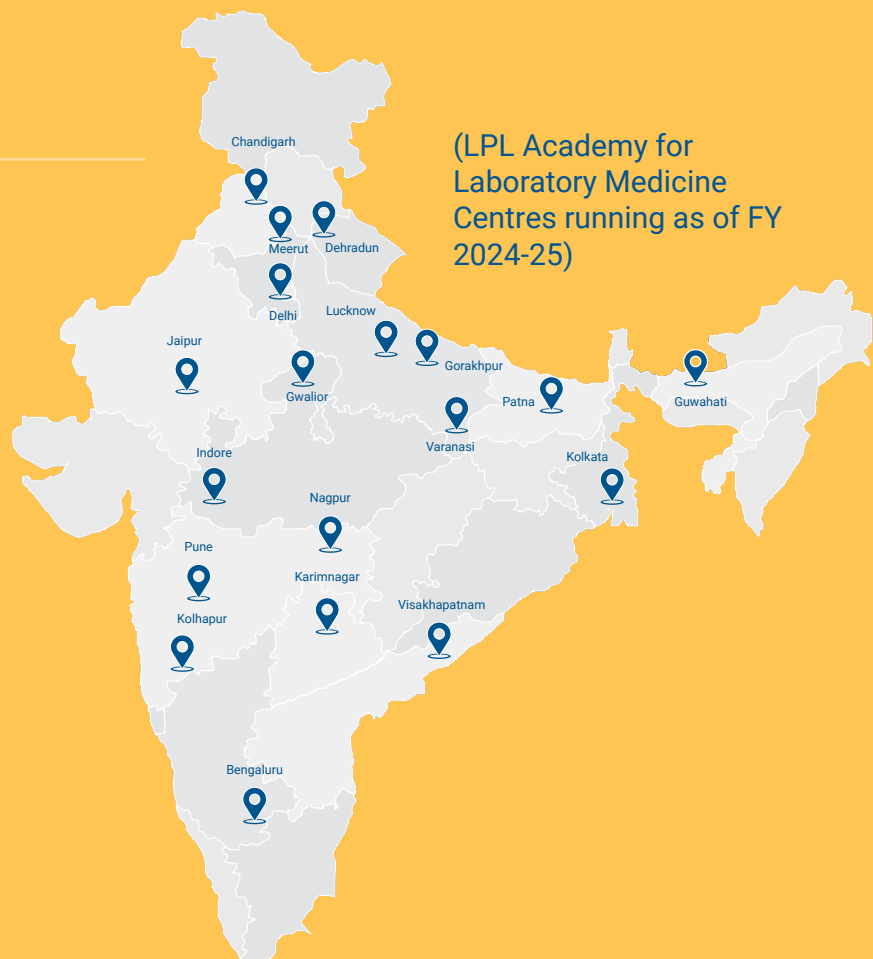


### Reach

11 states, 2 Union  
territories

19

Locations (LPL Academy for  
Laboratory Medicine Centres  
running as of  
FY 2024-25)

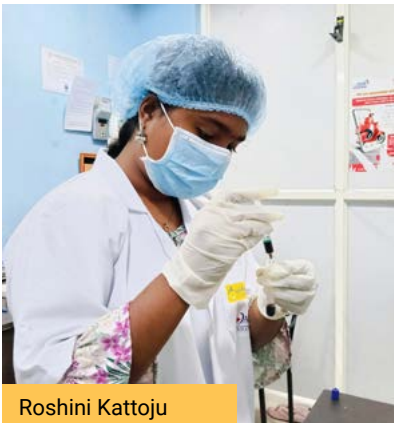




## Impact Stories

Sudheer Patnala, a shy, introverted young lad from Vishakhapatnam had great aspirations. Once he completed his 12th Class, he seemed stuck. His father, a daily labourer has great aspirations for his son and struggled to provide him with education. Now it was his turn to turn himself into a productive human and support his parents. LPL Foundation's Phlebotomist training came as a lifesaver to Sudheer. He successfully completed the course and is a proud

contributor to his family income with a strong footing in the healthcare diagnostics services industry. He is not the only one. There are scores of others from every state who have similar stories to tell. Young girls and boys stepping into adulthood, get a foot in the doorway to healthcare delivery services through the LPL Academy for Laboratory Medicine. Year after year, these youngsters get trained and enter the job market in the healthcare industry transforming their lives to one with self-confidence, dignity and respect.



Roshini Kattoju



Monirul Ali



Dharani Allu



Yernamma Mukala



Komalika Esarapu



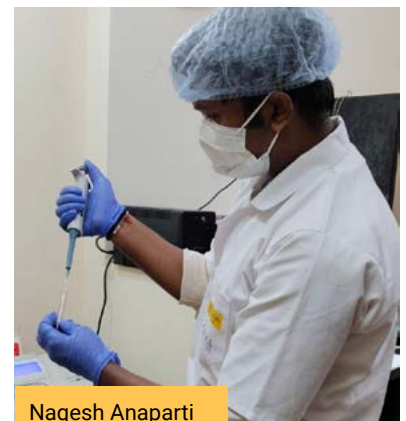
Viswanath Sharma



Tejeswini Garbham



Radhika Ganta



Nagesh Anaparti



## Public Health





## 1. Arogya Resource Centre (ARC)

### Program Goal

- Provide primary & secondary healthcare within the village clusters.
- Create healthcare awareness in the rural communities.
- Empower grassroots-level women to drive rural health.

### Objective

- Provide linkages to rural communities with Government and private, secondary and tertiary health facilities in cities.
- Create awareness on preventive healthcare, nutrition and hygiene; address anaemia and malnutrition through proactive interventions to prevent ailments.
- Training on first aid and home remedies for common ailments.
- Telemedicine support for healthcare.

### Beneficiaries

Rural communities with no access to basic healthcare, women and children.

### Implementation partners

Arogya Foundation of India

## Program Overview

Arogya Resource Centres train grassroots-level women as Swasthya Sevikas to address healthcare needs in remote villages. They conduct health camps and preventive tests, link communities to healthcare facilities, and run awareness programs on

first aid, herbal medicines, hygiene, and sanitation. Initiatives like soak pits, composts, and home gardens promote hygiene and nutrition. Telemedicine allows early management of health concerns by qualified professionals, providing access to expert medical counsel even in remote locations.





# Program Impact

## Healthcare



**10,724** Persons  
Telemedicine  
Coverage



**12,199** Persons  
Home remedies  
Coverage



**119** Soak/Waste pits  
Hygiene



**977** Plantation of nutritional/  
medicinal plants  
Nutrition

## Preventive care

**8** Covering **593** Persons  
Medical camps

**18,381** Families  
Awareness programs

**1,129** School children  
Awareness programs  
in schools

**12,376** Persons  
No. of people covered in  
hygiene awareness  
(Poster Pradarshan)

## Reach

**3**  
Districts

**120**  
Villages

**25,704**  
Persons reached through  
various interventions

Agra Dist:  
Edmatpur Block- **30**  
Villages

Kanpur Dist:  
Bithoor & Maitha Blocks- **60**  
Villages

Mathura Dist:  
Nandgaon Block- **30**  
Villages

## 2. Comprehensive School Health Program (CSHP)

### Program Goal

- Comprehensive health education for children in schools.
- Training of teachers on course curriculum.

### Objective

Preventive healthcare for non-communicable diseases through education, knowledge and behaviour change programs in schools.

### Beneficiaries

Class VI and VII students in selected schools in Delhi-NCR and Tri-city Chandigarh.

### Implementation partners

Child Eye

## Program Overview

The program involves conducting health education sessions for school children. It addresses lifestyle-related and non-communicable diseases, including topics such as nutrition, hygiene, physical activity, disease concepts, general health, teacher training, and parent awareness sessions on health. These sessions aim to instill healthy habits in children from a young age, reducing the risk of developing chronic conditions later in life.

Additionally, the program includes interactive activities

to engage students and reinforce learning objectives. Teachers receive specialised training to effectively deliver health education and integrate these lessons into their daily curriculum. Parents are also involved through informational sessions, empowering them to support and reinforce healthy practices at home.

The research study derived from this program is utilised to inform broader application of disease prevention strategies among various stakeholders. This program helps in improving educational content to enhance overall community health outcomes.



## Program Impact

### Reach

**6,100+**

School students reached

**19**

Schools covered across Delhi & Chandigarh

**60+**

Teachers trained to manage health awareness

## 3. Comprehensive Menstrual Health Solution

### Program Goal

Promote female health and hygiene.

### Objective

Menstrual hygiene management in urban slums.

### Beneficiaries

Girls and women in slums in Parel, Worli, and Koliwada, Mumbai

### Implementation partners

Grameen Pragati Foundation

## Program Overview

Conduct awareness programs in schools and the broader community to educate individuals on menstrual hygiene; train and empower ASHA workers to spread

awareness on mental health; availability of privacy room for girls, distribution of sanitary pads etc.



## Program Impact

### Healthcare

**1,200+**

Women impacted with good menstrual hygiene practices and service delivery.



**40%**

persons with disabilities

### Preventive care

**10,000+**

Women touched through awareness sessions on female health & hygiene practices.



## 4. Madhav Srushti

### Program Goal

Affordable healthcare and chronic disease awareness among under-privileged segments.

### Objective

- Making high-cost renal disease treatments affordable to underprivileged segments.
- Sensitise communities on preventive care and renal disease outcomes.

### Beneficiaries

Underprivileged communities afflicted with renal disease in Indore.

### Implementation partners

Sri Guruji Seva Nyas

## Program Overview

This initiative offers advanced dialysis treatment to economically disadvantaged individuals suffering from renal disease in rural regions, at affordable

rates. The program also encompasses awareness campaigns aimed at sensitising rural communities about the prevention of non-communicable diseases and promoting lifestyle modifications to maintain health.





## Program Impact

### Healthcare

**1,300+** Patients  
Diagnostics & dialysis  
provided



### Preventive care

**1,000+** Families  
Awareness sessions  
and preventive care on  
critical illness



### Reach

**2,300+** Households  
reached through  
healthcare &  
prevention programs



## 5. Strengthening Primary Health Care Delivery

Program Goal	Objective	Beneficiaries	Implementation partners
<ul style="list-style-type: none"> <li>• Leverage existing public and institutional primary health services.</li> <li>• Leverage technology to reach rural areas for healthcare.</li> <li>• Promote healthcare awareness and preventive healthcare among communities.</li> </ul>	<ul style="list-style-type: none"> <li>• Address gaps in utilisation of public health services.</li> <li>• Sensitise rural communities on communicable/non-communicable disease management and prevention aimed at behavioural shifts towards healthcare.</li> <li>• Reduce time to access expert healthcare by promoting telemedicine, early treatment and prevention.</li> <li>• Encourage creation of digital health IDs.</li> </ul>	Rural communities around Sarojini Nagar Block, Lucknow, UP.  School students Teachers	DigiSwasthya Foundation

### Program Overview

The Indian Government's Health Ministry envisions Universal Health Coverage which aims to provide equitable healthcare access to citizens. Towards this goal, the Government to strengthen primary healthcare, established Health and Wellness Centres. In tandem, the digitization of health care delivery brings about efficiency and reduces turnaround time for access to primary healthcare.

The Government's Ayushman Bharat is a two-pronged program - i. Health and Wellness Centres (HWC) to bring Comprehensive Primary Health Care (CPHC) closer to the communities and ii. PM-JAY, Pradhan Mantri Jan Arogya Yojana to provide tertiary healthcare access through financial assistance to the communities. Building a digital infrastructure to offer easy access to the Government's public health programs, the ABHA card (Ayushman Bharat Health Account) has been introduced for citizens.

LPL Foundations program 'Strengthening Primary Health Care Delivery Services' is aimed at optimising the Government's programs to be accessed by the communities seamlessly.

These targets will be achieved through a multi-pronged approach comprising of:

- Health and awareness camps in conjunction with HWCs.
- Registration for ABHA cards.
- Campaigns and programs for health care events.

The project targets:

- Utilization of HWCs.
- Create awareness on healthcare and its prevention.
- Generating ABHA IDs for beneficiaries for smoother access to public healthcare.
- Sensitizing students in school and rural communities on preventive health, communicable and non-communicable diseases and hygiene.
- Behavioural change in communities towards health care attention and access.
- Engagement with existing public health stakeholders such as HWC staff, frontline health workers and village heads to jointly drive community health.
- School Health Ambassador Program for taking healthcare awareness and prevention to schools.
- Directly engage and sensitize communities through street plays for behavioural change with respect to address healthcare needs in a timely manner.
- Spread of healthcare knowledge through distribution of Information, Education and Communication (IEC) materials.
- health care attention and access.







## Program Impact

### Community awareness

**15,000**

Direct beneficiaries  
of awareness  
initiatives

**7,500**

Electronic Medical  
Records (ABHA IDs)  
generated

**120**

Health & Awareness  
camps organised with  
HWCs

**15** street plays

For behavioural  
change

**8** events

National & International  
health events through  
rallies & campaigns

### Strengthening HWC staff and frontline workers

**120**  
sessions

Knowledge  
dissemination for  
frontline workers

**94**

ASHA workers  
reached

**19**

HWCs  
covered

**60**

Villages  
reached

### School Health Ambassador Program

**2,000**

Students  
engaged



**30**

Schools  
engaged & activated



### Local administration engagement

**292**  
Meetings

Public health workers,  
local administration  
officers engaged



## 6. Nutritional Support to TB Patients – Ni-Kshay Mitra

<b>Program Goal</b> Support India's TB eradication program through Ni-Kshay Mitra 2.0 initiative of Ministry of Health & Family Welfare, Government of India	<b>Objective</b> <ul style="list-style-type: none"> <li>• Provide nutritional assistance for patients afflicted with tuberculosis for better disease management in underprivileged communities.</li> <li>• Sensitise communities on preventive care for TB.</li> <li>• Connect them with Government healthcare service providers.</li> <li>• Work actively with health officials in the management of TB.</li> </ul>	<b>Beneficiaries</b> Underprivileged communities undergoing treatment for TB in Nuh (Mewat) district of Haryana.	<b>Implementation partners</b> Society for Participatory Integrated Development Society (SPID)
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### Program Overview

Since October 2022, LPL Foundation has been supporting the Government's TB Eradication Programme as a 'Ni-Kshay Mitra', reinforcing its dedication to comprehensive tuberculosis (TB) management. This initiative provides vital nutritional assistance to marginalised communities affected by TB, recognising that proper nutrition and counselling are essential for enhancing treatment effectiveness and promoting faster recovery.

Given TB's infectious nature, raising awareness and addressing misconceptions are critical. To support this, LPL Foundation distributed nutrient-rich food kits, including protein-rich essentials such as eggs, lentils, and edible oil, to aid the recovery of TB patients.

These efforts were undertaken in collaboration with Government officials from the District Health Department.

Furthermore, LPL Foundation conducted extensive community awareness programmes to educate patients and their families about TB prevention, treatment, and recovery. These initiatives aimed to curb disease transmission, dispel myths, and reduce stigma, fostering a more informed and health-conscious society. By disseminating essential health-related information, the Foundation continues to play a key role in prevention of communicable diseases such as TB. Providing nutritional aid strengthens public health efforts to combat TB.

The CMO, Nuh honoured LPL Foundation for its exceptional support to TB patients in the district. A certificate in recognition was conferred on World TB Day at an event held at Mandikhera District Hospital. Senior government health officials, our NGO partner, TB patients and community members attended the event.

The CMO, DTO and other officials thanked LPL Foundation for the support and commitment towards driving the 'TB Mukh Bharat Abhiyan'. The success of the program brought about recognition from the Union Health Minister at an event held at Bharat Mandapam, Delhi. LPL Foundation's continuous support as a Ni-Kshay Mitra was instrumental in achieving this recognition from the Govt.





## विश्व टीबी दिवस के उपलक्ष्य में किया कार्यक्रम

### ■ नाटक नुक्कड़ ने बांधा सगा, टीबी मुक्त भारत की दिलाई शपथ

फिरोज़पुर ज़िला, 27 मार्च (न्यूज़): जिला सिविल अस्पताल मॉडर्न में शीशुवारी को लाल पथ लैब्स फाउंडेशन ने अपने कार्यक्रमों के माध्यम से टीबी से लड़ने के लिए टीबी दिवस मनाया। दोपहर के बाद नुह सिविल सर्जन डॉ. सर्वजीत कुमार धार ने कहा कि टीबी फैलने वाली



कार्यक्रम के दौरान मुख्य अतिथि सर्वजीत धार ने अन्य

टीबी के खिलाफ सामूहिक प्रयासों के माध्यम से टीबी को लाल पथ लैब्स फाउंडेशन द्वारा वितरित तथा एनपीआईटी सोसाइटी द्वारा संचालित नि:शुल्क मित्र फल की सहायता की। मुख्य अतिथि डॉ.

जोर दिया गया। जिला टीबी अधिकारी डॉ. प्रवीण राज तंवर ने सामूहिक प्रयासों और सामुदायिक भागीदारी के माध्यम से टीबी को लाल पथ लैब्स फाउंडेशन द्वारा संचालित नि:शुल्क मित्र फल की सहायता की। मुख्य अतिथि डॉ.

और पूरे स्वास्थ्य विभाग के साथ-साथ सीआईटी सोसाइटी टीम को परियोजना के सफल कार्यान्वयन के लिए धन्यवाद दिया। एनपीआईटी सोसाइटी के सीआई अल्पेक्ष चव्हाण ने स्वागत भाषण में टीबी रोगियों और उनके परिवारों को समर्थन देने के प्रति संकल्प व्यक्त किया।

कार्यक्रम में पुरस्कार वितरण समारोह का आयोजन किया। गीत पर डिप्टी सिविल सर्जन डॉ. हेमंत कुमार, नोडल अधिकारी डॉ. गौरव भाटी, लाल पथ लैब्स फाउंडेशन के (सीएसआर हेड) राजेश सिंह, डिप्टी प्रबंधक लाल पथ लैब्स फाउंडेशन आशीष डोंगर, जिला

TB Mukht Mewat Haryana  
24 July at 18:05

Today, on 24 July 2024, at the mini secretariat in Nuh, the District Magistrate inaugurated the Nutritional Support for TB patients. - This initiative is part of the Prime Minister's TB Free India campaign, aimed at achieving a TB-free India by 2025. - Lal Path Labs has committed to providing nutritional meals to 2000 TB patients in Nuh district for six months under this campaign.



## Program Impact

4,146

Persons supported since the program inception

2,000+

Patients covered in FY 2024-25

12,000+

Nutrition kits distributed in FY 2024-25





# Healthcare Research



## Healthcare Research

### Program Goal

Establishing a Research Chair to build capacity in the healthcare domain by bringing synergy among professionals across the healthcare delivery chain, reducing the gap in the quality of delivery between public and private healthcare.

### Objective

Creating new knowledge, thought leadership and research specific to healthcare.

### Beneficiaries

Research projects that benefit professionals across the healthcare value chain.

### Implementation partners

IIM- Ahmedabad

## Program Overview

LPL Foundation supports the Indian Institute of Management -Ahmedabad (IIM-A), in advancing healthcare research and creating thought leadership to benefit the healthcare value chain. Since inception, in 2022, several programs and research on various topics are being conducted.

These projects delve into critical areas such as

organ donation, marginalised communities, child development, best practices in healthcare, the role of IT in public health, and large-scale vaccination efforts. By generating rigorous research, impactful case studies, and technological advancements, they aim to challenge conventional approaches, shape industry discourse, and bring about evidence-based decision-making. Through these initiatives, LPL Foundation is contributing to the transformation of healthcare.



## Beneficiaries targeted by the Research Projects

- 1. Organ donors and transplant coordinators –**  
Perspectives and challenges in the organ donation process for donors and their families.
- 2. Marginalised populations –**  
Unique challenges and social inclusion of blind individuals and sex workers.
- 3. Healthcare professionals –**  
Decision-making and healthcare system improvement studies through leadership research for physicians and public healthcare workers.
- 4. Parents and children –**  
Monitoring child development and addressing developmental delays.
- 5. Patients with critical healthcare needs –**  
Includes cancer patients, rehabilitation patients, renal disease and dialysis patients and those requiring primary healthcare services.
- 6. Public healthcare institutions and policymakers –**  
Research on IT interventions and healthcare system transformations for policy and public healthcare initiatives.
- 7. Government agencies, vaccine manufacturers, and scientific institutions –**  
Supporting large-scale vaccination initiatives and policy development.

## Updates on the Research Projects



### Organ Donation: A Multi-Stakeholder Analysis

- **Perspectives of the Families that Engage in Organ Donation:** Data collection from 30 families completed; preparing paper on data collated is in progress.
- **Perspectives of the Transplant Coordination:** Data analysis completed; paper to be submitted to the Academia of Management Conference 2025.
- **Film on Organ Transplantation Coordinators:** Released at ISOT Conference the film was selected in the Best International Short Documentary category at Dokubaku International Documentary Film Festival.



### Working with Marginalised Populations

- **Working with Blind People:** Program completed; impact assessment and documentation in progress. A paper will be submitted for a teaching and learning conference.
- **Working with Sex Workers for Understanding Their Challenges:** Data collection and collation in progress. A detailed paper on the topic is in progress for submission to EURAM and IIM Udaipur Conference.
- **Physician Leadership Research Paper:** In the final stages of paper submission.



### Child Development Delays

- **Developing a Platform for Child Development Monitoring by Mothers/Parents:** Milestones completed; beta version of an application that was developed is soon to be completed.
- **Tiny Trails: Tracking Tiny Milestones Case Study:** Submitted and registered at IIM-A Case Centre.



### Documenting Best Practices in Healthcare in India

- **Oncology Case Study (Design Innovation for Affordable Chemotherapy):** Paper is in the final stage of submission.
- **Video Case on Best Practices in Rehabilitation Care (Jupiter Hospital Thane):** A video on the subject is planned and is expected to commence in the last quarter of the financial year.
- **Distributed Free Dialysis System by Public Health Sector in Gujarat:** Case study is in progress. Research on the Transformation of Public Health Centre into HWC: Studying the Smart Health & Wellness Centre (HWC) project in Chhattisgarh and Uttarakhand.





### Role of IT in Healthcare

- **Scaling Up Sustainable IT Intervention in Public Healthcare (HER Implementation in Himachal Pradesh):** Paper presented at a conference; another paper submitted for publication in Information Systems Frontier.



### Scaling Up Covid-19 Vaccination in India

- **From Labs to Jabs: Scaling Up of Covid-19 Vaccination in India:** Data collection completed; Final report is to be published as a book with Routledge.

## Program Event

As part of the program, IIM-A hosted the 3rd edition of the 'Leadership & Strategic Thinking' Program for Empowering Visual Impairment Professionals through essential Management & Leadership Training. The program covered impactful sessions on Digital Transformation, Mindfulness, and Accessibility Rights

for the visually impaired.

The program was inaugurated by senior leaders from IIM-A, Lal PathLabs Foundation, and the Blind People's Association. The program is a unique initiative to provide opportunities for and leverage potential of visually impaired professionals to stay productive and foster an inclusive future for blind people.





## Others





## 1. Scholarship for Nationally Recognised Sports Training and Development

### Program Goal

Support students from economically weaker families for nationally recognised sports training and development.

### Objective

- Scholarship support for 25 athletes with capabilities in nationally recognised sports.
- Ensure inclusivity with opportunities for talented students to shine in national sports.

### Beneficiaries

Students between 7 to 15 years of age coming from economically weaker families.

### Implementation partners

Champa Devinder  
Dhingra Sports Trust

## Program Overview

India is a country with a very young demographic profile with many talented youth missing out on opportunities due to their economic background. LPL Foundation aims to tap into this segment of youth with talent in sports who are unable to reach their true potential due to lack of required nutrition and specialised training that is required to nurture their talent in specific sports.

The program involves identification of 25 students from Modern School, Barakhamba Road, Delhi through

a structured process. These students will be sponsored for specialised training, orientation and participation in sporting events so that they get opportunities like any other talented child in that sport.

The program that commenced in 2024, hopes to create young sportspersons to leverage their talent and do the country proud in national and international sporting events. This program opens the doors into the world of sports for young children from economically weaker sections to leverage their special sporting talent.







## Monitoring & Evaluation



## Monitoring & Evaluation Process

LPL Foundation has fine-tuned its CSR program management through regular internal and third-party

audits and has built robust systems and processes for project management, evaluation and continuous improvements.

### Field Visit

#### 1. Planning & Scheduling

- Field visits are systematically planned and conducted, including both informed and uninformed visits.
- A monitoring checklist and Standard Operating Procedures (SOPs) guide the visit process.

#### 2. On-Site Assessment

- Direct interactions with beneficiaries, the community, and stakeholders.
- Review of project implementation and adherence to SOPs.

#### 3. Feedback & Support

- Meetings with the project team to share findings, provide guidance, and offer on-the-job support.

#### 4. Reporting & Follow-up

- Detailed reporting includes key observations, best practices, and identification of gaps.
- Implementation team review the reports and decide resolution and follow-up.
- Monitoring of programs is further drilled down to actionable items with timelines for the same.

### Review Meetings & Technical Training

- Monthly review meetings with implementation partners to track progress and make corrective actions.
- Capacity-building sessions conducted monthly to enhance technical expertise for trainers and field staff in the Phlebotomist Skill Building Program.

#### Desk Review

- Regular analysis of project data and reports.
- Based on findings, the implementation teams carry out continuous improvements.

### Communication & Feedback Mechanism

#### 1. Project Management

- Realtime communication is facilitated through daily updates via WhatsApp groups for seamless information exchange and smooth project implementation across the country. A monitoring checklist and Standard Operating Procedures (SOPs) guide the visit process.

#### 2. Data Management

##### Management Information System (MIS)

- MIS portal enables end-to-end CSR project and financial data management.
- Project-wise budget allocation, installment details, targets, achievements, and timelines are managed through the MIS portal

- Fund release tracking and monitoring.

- Data tracking for the Phlebotomist Skill Building Program.

#### 3. Media Communications

- Ongoing communications through Internal newsletters, social media updates.
- The communication was managed through traditional and digital channels such as Facebook, LinkedIn, X, YouTube, Instagram, and the official website.
- Engaging employees, beneficiaries, and stakeholders by showcasing CSR projects, outreach efforts, and highlighting the positive impact on the community.



## Events





Day	Event	Activities	Description	
	24 March	World TB Day	Awareness campaigns, street plays	Comprehensive information on TB, covering causes, symptoms, diagnosis, treatment, and prevention. Emphasis on early detection, adherence to treatment protocols, and public health interventions.
	5 June	World Environment Day	Tree planting, performances, arts and crafts	Promoting sustainability through various activities and exchanging perspectives on environmental conservation.
	21 June	International Yoga Day	Yoga sessions	Highlighting mental and physical health by uniting trainees from all centers.
	4 February	World Cancer Day	Awareness sessions, street play(Nukkad Natak)	Educating communities on cancer risk factors, symptoms, and the importance of timely medical intervention. Advocating for early screening and preventive healthcare.
	Ongoing	Alumni Meet & Convocation	Alumni meet, certificate distribution	Providing a platform for current trainees to interact with successful alumni, offering mentorship, career advice, and recognizing the achievements of certified phlebotomists.



## Volunteering Initiatives

### Blood Donation Drive

Lal PathLabs Foundation, in collaboration with HDFC Bank, organized a blood donation drive in the Gurgaon location. Employees actively participated by donating blood to support this noble cause.



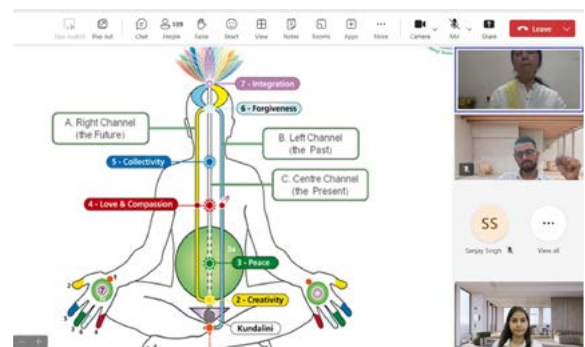
### Daan Utsav

A festival of giving brought together DLPL employees as they volunteered their time and donated their belongings to make a meaningful impact on our communities. Employees collectively donated over 800+ kg of items.



### Virtual Yoga & Meditation

Mental and physical wellbeing through yoga conducted by employees online.



### CSR Virtual Volunteering

Online training sessions conducted by DLPL Employee Volunteers for the Phlebotomist Training Program.

